

Service Request Form

Please fill in this form, print and enclose with the device.
Valid as of March 19th 2025.

Enagic TR Dış Tic Ltd. Şti.
Kültür Mh. Körkadı Sk.
Güzel Konutlar Sitesi
C Blok No: 1/FA
Beşiktaş-İstanbul/Türkiye
Tel: +90 (212) 279 35 75
service@enagictur.com



Request Submitter:

ID No:

Model:

Name of Owner:

Serial Number:

Name of Payer:

Date of Purchase:

Address:

Phone:

E-Mail:

Turkish ID / VAT No:

Important Notes:

- 1) Please **remove** the **Electrolysis Enhancer Tank**. Do not send it with the machine.
- 2) Please do not **remove** any hoses, also please make sure, that all hoses are **sealed**, either by a **red cap or tape** to avoid water coming out during transport.
- 3) Before sending or bringing the machine, be sure to secure it well. Enagic company will not be held responsible for any shipping damage or scratches during transport.
- 4) Please send or bring your machine to the above address. Contact Enagic Service before sending.
- 5) Price of Deep Cleaning is 3.600 ₺ including VAT.

After Service: I want to pick up my machine myself.

I want my machine to be shipped.

Description of Problem:

Please describe the problem exactly as possible (not just "does not work"). Give us more information about this issue.

Important:

The cost of deep cleaning, damage due to improper handling and poor packaging are not covered by the warranty. If your machine is under warranty Enagic will charge for the shipping costs for one way. The repair order form should be filled out in printed form & signed. Thank you for your cooperation!

To be filled out by Enagic

Arrival Date:	Deliverer:	Status:
Accessories Filter: <input type="checkbox"/> Secondary Stand <input type="checkbox"/> Diverter <input type="checkbox"/> Electrolysis Tank <input type="checkbox"/> Hoses <input type="checkbox"/> Flexible Pipes <input type="checkbox"/> Misc		

With my signature, I impart the contract in accordance with this order form and certify that I have carefully read and understood all instructions.

Date

Signature (Customer)

İsim: Enagic TR Dış Ticaret Limited Şirketi
Banka: Garanti BBVA
Şube: 340 / ETİLER
IBAN: TR36 0006 2000 3400 0006 2919 27

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Güzel Konutlar Sitesi C Blok
No: 1/FA Beşiktaş / İstanbul
Tel: +90 (212) 279 35 75

E-mail: service@enagictur.com

Tax Number: 3341164141
Commercial Register: 424951-5

Banka: Türkiye İş Bankası
Şube: LEVENT / İSTANBUL
IBAN: TR36 0006 4000 0011 0351 7261 14