



RETURN TO *Enagic* CAMPAIGN

FREQUENTLY ASKED QUESTIONS

1. How will incentives be paid?

This campaign is for full payment machine sales. Campaign commission will be issued twice a month to qualified distributors.

* Qualified accounts must be up to date on their payments (if still financing).

2. Will Ukon DD and Ukon Sigma be counted towards the campaign?

No. Self-purchase or New Ukon DD and Ukon Sigma will not be counted.

3. Will Leveluk R be counted?

No. Leveluk R will not be counted.

4. Will a sale to a Tokurei be counted?

The Tokurei sale will not be counted although since there is always a normal sale under the Tokurei, the incentive will be awarded according to the machine sold under the Tokurei account.

5. If an inactive distributor makes a new machine sale as direct sponsor along with a different person listed as enroller, will the enroller receive the campaign commission?

Enroller sales do not qualify.

6. If a 0A makes a sale, does the purchase date determine whether or not the distributor receives the campaign commission?

Yes. The purchase date must be more than two years ago if the 0A distributor wants to receive the campaign commission.

0A - Distributor who has never made a direct sale.



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7. If a distributor has multiple active/inactive accounts and they make a direct sale under the inactive account, will the distributor receive the campaign commission?

No. All accounts must not have a direct sale in the past two years or more in order for distributors with multiple accounts to receive the campaign commission.
8. Can an inactive Tokurei distributor participate in this campaign?

Yes. A Tokurei distributor who has not made a sale for more than 2 years is eligible to receive the campaign commission.
9. Will Distributors who are active due to Ukon auto-ship subscription, but not have had any direct machine sale for more than 2 years, be eligible to receive campaign commission?

Yes. We are only focusing on machine direct sales so even if a distributor is active by purchasing Ukon, if the distributor did not have a direct machine sale for more than 2 years, then that distributor is eligible to receive the campaign commission.
10. How do you check the date of your last direct sale?

Please log in to the Distributor Support Portal and view your Distributor Support Service for access to your Sales Report.

<https://information.enagic.com/mypage/>